

The Cranbrook and District Chamber of Commerce

is accepting nominations/submissions of companies and business people whose significant business achievements have made an important contribution to the economic and social well being of the Cranbrook area. Being a business award winner or nominee presents new opportunities to outrank competitors, drive sales by using it as a credibility tool, boost staff morale, recognition within your community, your corporation and your peers.

Eligibility

All businesses or industries within the Cranbrook area are eligible and do not have to be a Chamber member. Any business or industry outside the Cranbrook area may be nominated or submit an entry only if they ARE a member of the Cranbrook and District Chamber of Commerce. Recipients of the awards within the last year are not eligible for the same award.

Nomination Procedure

Any person may participate in the nomination/submission process by providing the information required. The selection committee reserves the right to change a nominee's/submission's category.

Selection Procedure

Successful nominees/submissions in each category will be contacted by the Chamber. The same successful nominees/submissions will also be sent to the Chamber membership for voting. Upon completion and tally of the votes, a decision will be made on the recipients. The honorees will be recognized at the **Business Excellence Awards on April 6th, 2013**.

**Fax, email or mail in your nomination/submission today!!
All nominations/submissions MUST be received by close of business
(4:30 pm) Wednesday March 6th, 2013**

*Cranbrook and District Chamber of Commerce: 2279 Cranbrook St. N. P.O. Box 84
Cranbrook, BC V1C 4H6, fax 250.426.3873, info@cranbrookchamber.com*



Business Excellence Awards Nomination Form



CUSTOMER SERVICE EXCELLENCE AWARD

Past Recipient: Frank's Steak & Schnitzel Haus

Sponsored by: Business Development Bank of Canada.

The business recipient must have exceptional customer service. No limits on type of business as long as criteria of being reliant on a customer base for the success of their business is met. Some examples of customer-based businesses include: retail, hospitality, medical/dental/optometric, restaurant, animal care, home support services, accounting, construction, service providers such as cable/internet designer/programmers, entertainment etc. Don't restrict yourself on the variety of industry, customer or product.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

BUSINESS PERSON OF THE YEAR AWARD

Past Recipient: Joey Hoeschmann

Sponsored by: Banking Association of Cranbrook

By creating success at the leading edge of economic and social reality, the recipient is a torchbearer of change, whose standards of excellence and personal style light paths of opportunity for others to follow. They must, therefore, excel in all areas of business and display leadership within our community ie. developing partnerships with the public sector and community life.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

MOST IMPROVED BUSINESS IMAGE AWARD

Past Recipient: MJ's Floral

Sponsored by: Kooconusa Publications

The recipient business will have made major improvements to their image. It may be the outside façade, inside renovations and decorations, implementations of customer service programs, signage, stationery, advertising and marketing, etc. It could be by improving the quality of their product or service to the extent that it becomes mosaic in our community.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

COMPANY OF THE YEAR AWARD (16 PLUS EMPLOYEES)

Past Recipient: Hot Shots Café

Sponsored by: St. Eugene Golf Resort & Casino

The recipient business must have demonstrated business excellence in one or more of the following: employee/labour relations; customer service and reliability; vision, growth and productivity; product innovation and technology; contributions to our community.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

COMPANY OF THE YEAR AWARD (1-15 EMPLOYEES)

Past Recipient: Elizabeth Lake Lodge

Sponsored by: Downtown Business Association

The recipient business must have demonstrated business excellence in one or more of the following: employee/labour relations; customer service and reliability; vision, growth and productivity; product innovation and technology; contributions to our community.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

TOURISM EXCELLENCE AWARD

Past Recipient: Canada Cup of Curling

Sponsored by: The College of the Rockies

The recipient business, organization or individual(s) must have demonstrated tourism excellence in one or more of the following: Employee/Labour relations including training, hiring and working with Tourism-related education programs; Customer service excellence and reliability; Vision, growth and productivity; Product innovation and technology; Contributions to our community and the Tourism Industry ie. attracting and holding visitors here.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

RETAIL BUSINESS OF THE YEAR

Past Recipient: MJ's Floral

Sponsored by: The Tamarack Centre and The Baker Street Mall

A retailer who demonstrates innovation through merchandising, marketing, community leadership and sales growth.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

NEWS MAKER OF THE YEAR AWARD

Past Recipient: Canada Cup of Curling

Sponsored by: Jim Pattison Broadcast Group and The Cranbrook Daily Townsman

Any company/team/individual in our community that through business, political or private initiatives or achievements has made newsworthy contributions in 2011.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

MARKETER OF THE YEAR AWARD

Past Recipient: EK Foundation for Health

Sponsored by: The Kootenay News Advertiser

This business has demonstrated excellence in meeting customer needs by marketing its products and/or services through effective use of advertising, public relations and sales promotion. Marketing efforts must be initiated and created locally and remember all types of businesses need to market including sole proprietors, services, small businesses, politicians, dentists, lawyers, etc.

NOMINEE: (Business Name) _____

CONTACT NAME: _____ PHONE NUMBER: (of nominee) _____

NOMINATOR: _____ PHONE NUMBER _____

Please briefly explain your nomination: _____

Please Email, Mail or Fax this to the Chamber office by (4:30 pm)

Wednesday March 6th, 2013

info@cranbrookchamber.com/ Fax:250- 426-3873

PO Box 84, Cranbrook, BC V1C 4H6